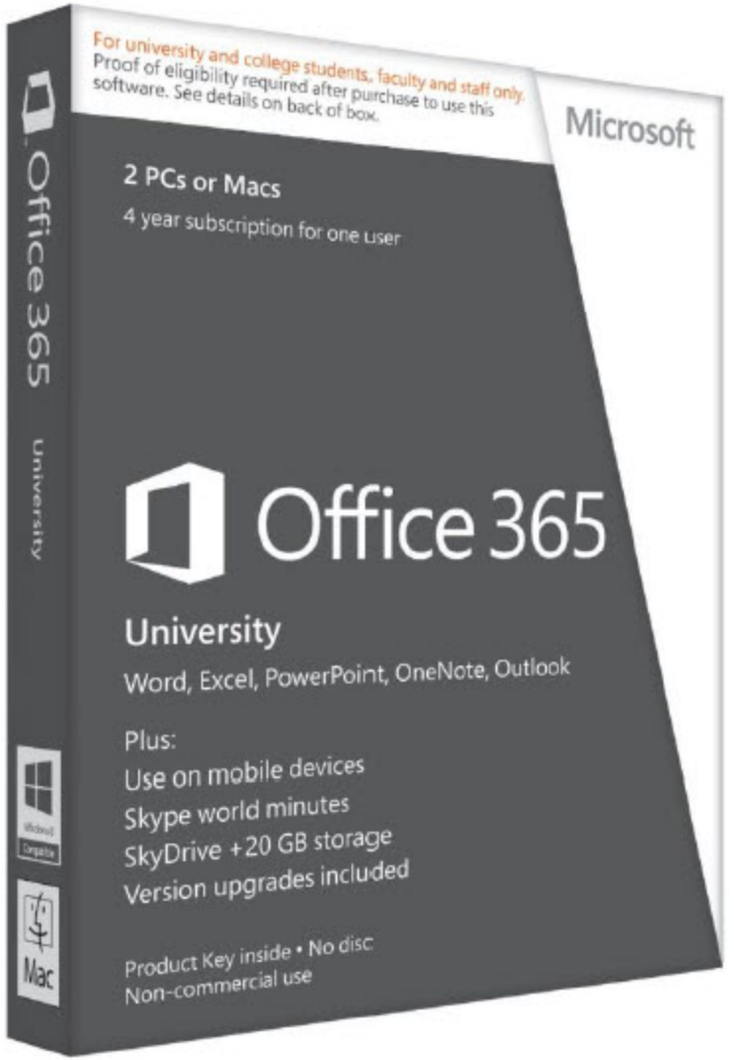
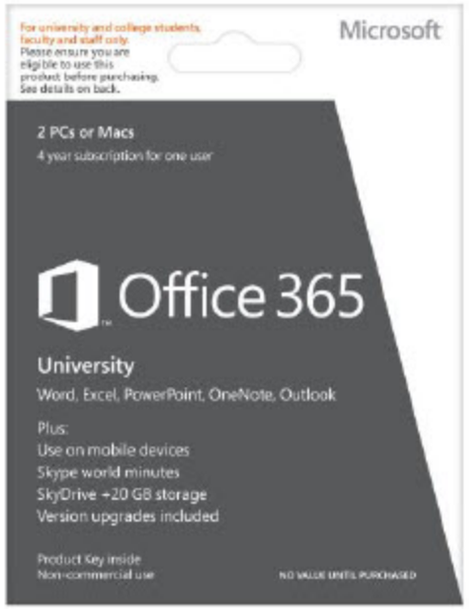
Office 365 University Verification Process

4 Steps:

1. Click the Link in Email
2. Create Account or Sign in
3. Verify Eligibility
4. Install Office



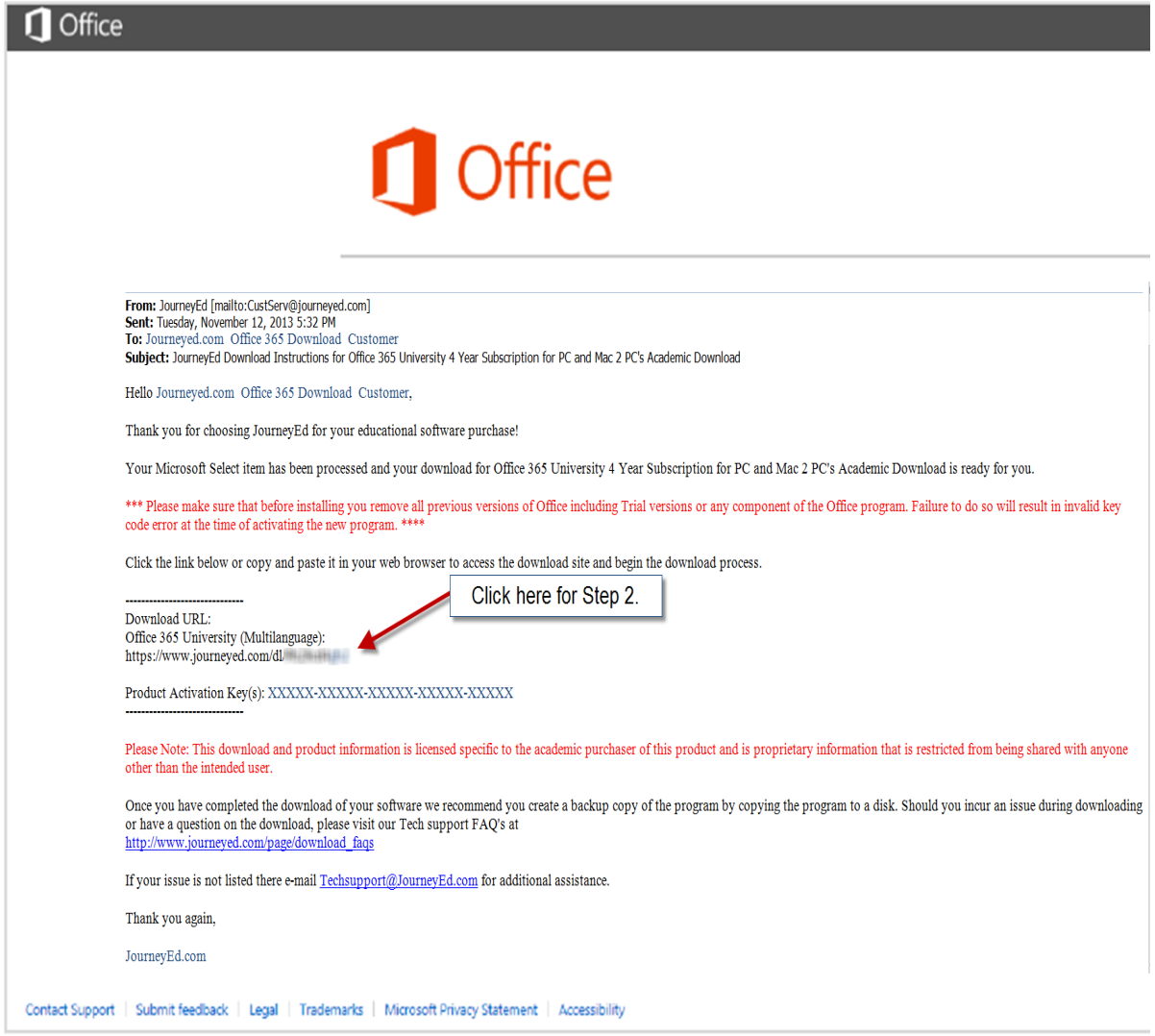


Office

Step 1: Click the Link in the Email

Office.com/verify

1. Click Link in the Email
2. Create Account or Sign in
3. Verify Eligibility
4. Install Office



Office

Office

From: JourneyEd [mailto:CustServ@journeyed.com]
Sent: Tuesday, November 12, 2013 5:32 PM
To: Journeyed.com Office 365 Download Customer
Subject: JourneyEd Download Instructions for Office 365 University 4 Year Subscription for PC and Mac 2 PC's Academic Download

Hello Journeyed.com Office 365 Download Customer,

Thank you for choosing JourneyEd for your educational software purchase!

Your Microsoft Select item has been processed and your download for Office 365 University 4 Year Subscription for PC and Mac 2 PC's Academic Download is ready for you.

*** Please make sure that before installing you remove all previous versions of Office including Trial versions or any component of the Office program. Failure to do so will result in invalid key code error at the time of activating the new program. ****

Click the link below or copy and paste it in your web browser to access the download site and begin the download process.

Click here for Step 2.

Download URL:
Office 365 University (Multilanguage):
https://www.journeyed.com/dl

Product Activation Key(s): XXXXX-XXXXX-XXXXX-XXXXX-XXXXX

Please Note: This download and product information is licensed specific to the academic purchaser of this product and is proprietary information that is restricted from being shared with anyone other than the intended user.

Once you have completed the download of your software we recommend you create a backup copy of the program by copying the program to a disk. Should you incur an issue during downloading or have a question on the download, please visit our Tech support FAQ's at
http://www.journeyed.com/page/download_faqs

If your issue is not listed there e-mail Techsupport@JourneyEd.com for additional assistance.

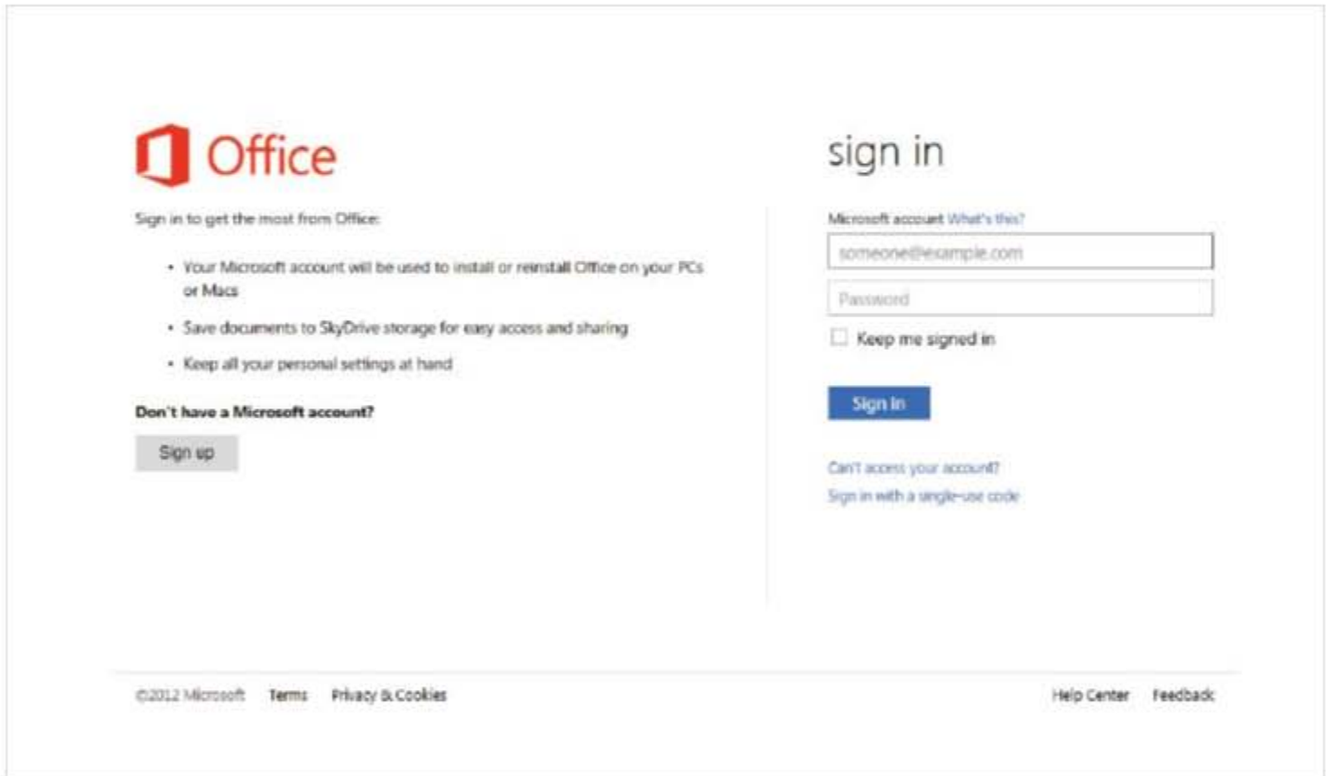
Thank you again,

JourneyEd.com

Contact Support | Submit feedback | Legal | Trademarks | Microsoft Privacy Statement | Accessibility

Step 2: Create Account or Sign in

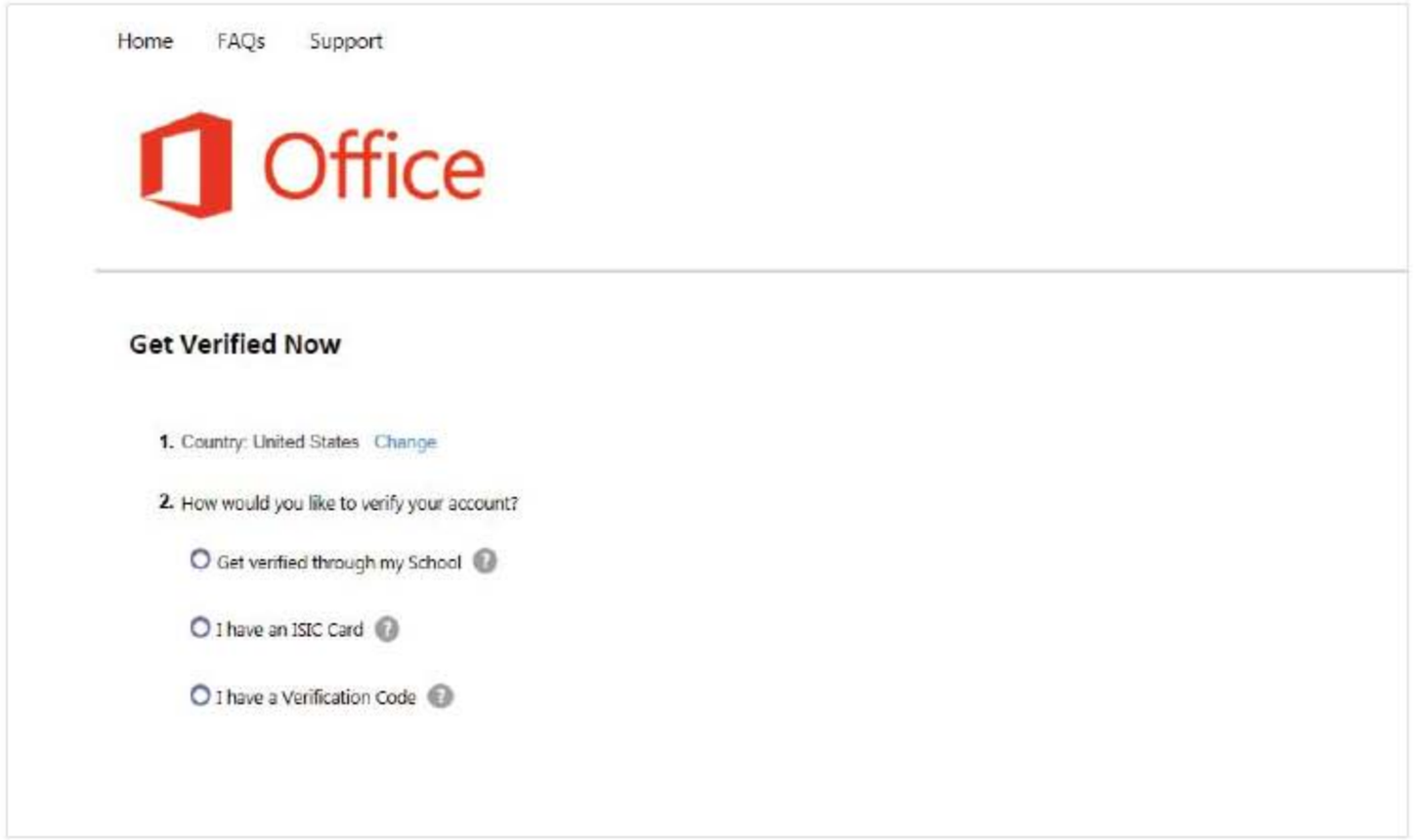
1. Click the Link in Email
2. Create Account or Sign in
3. Verify Eligibility
4. Install Office



Office

Step 3: Verify Eligibility

1. Click theLink in Email
2. Create Account or Sign in
3. Verify Eligibility
4. Install Office

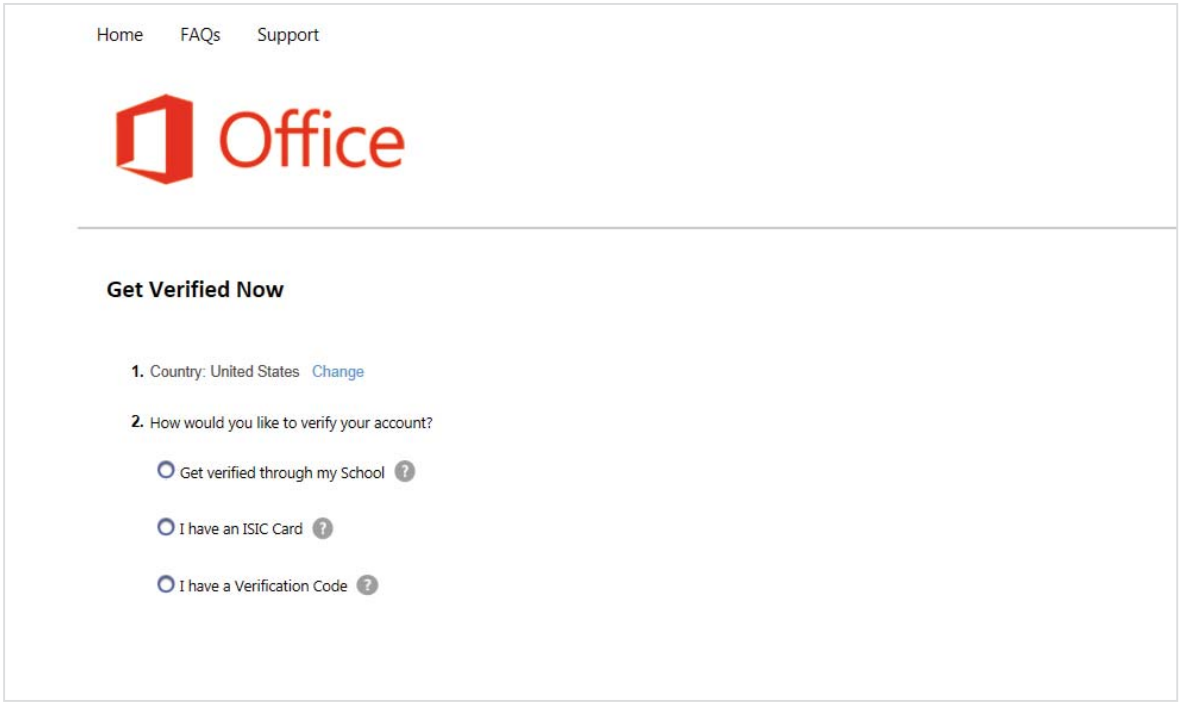


Office

Step 3: Verify Eligibility

3 **Verify Eligibility**

- Verify through School
- Verify through ISIC Card
- Verification Code from Customer Service

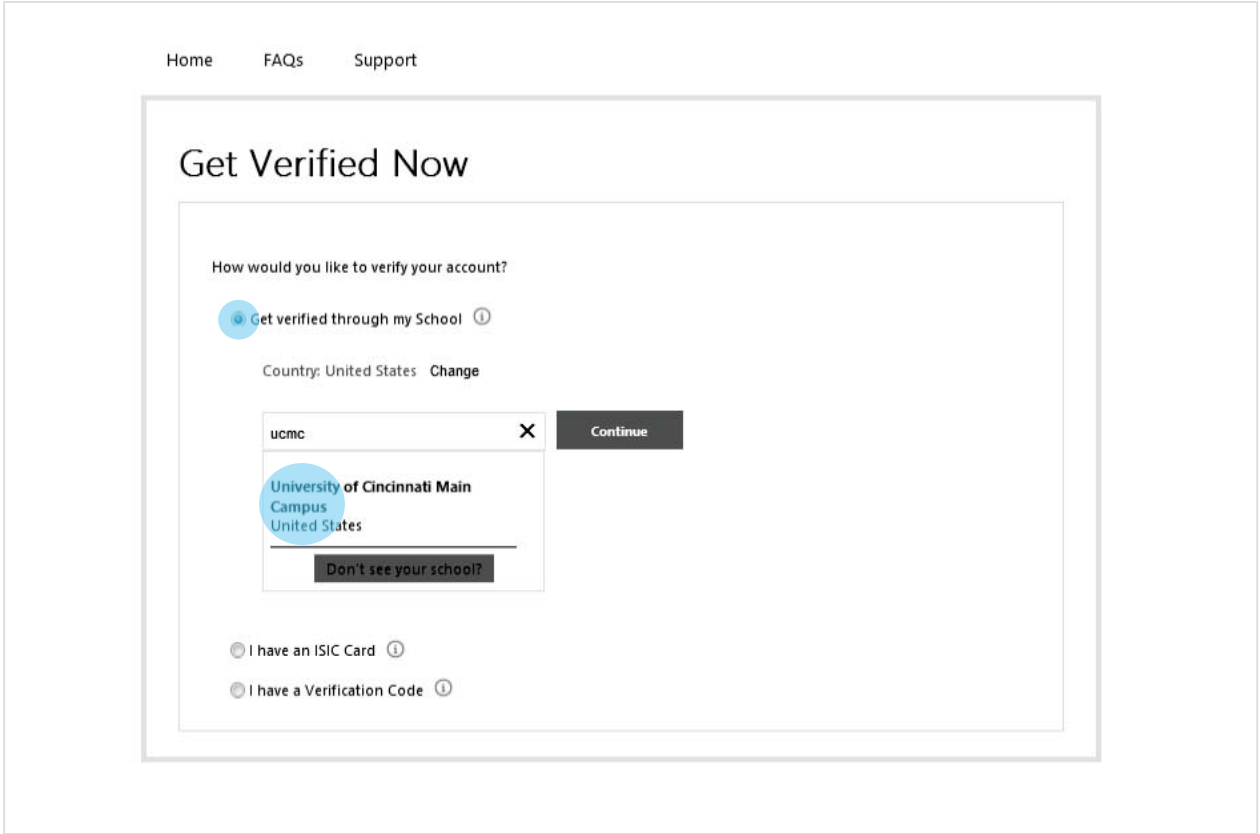


Office

Verify Eligibility through School

3 **Verify Eligibility**

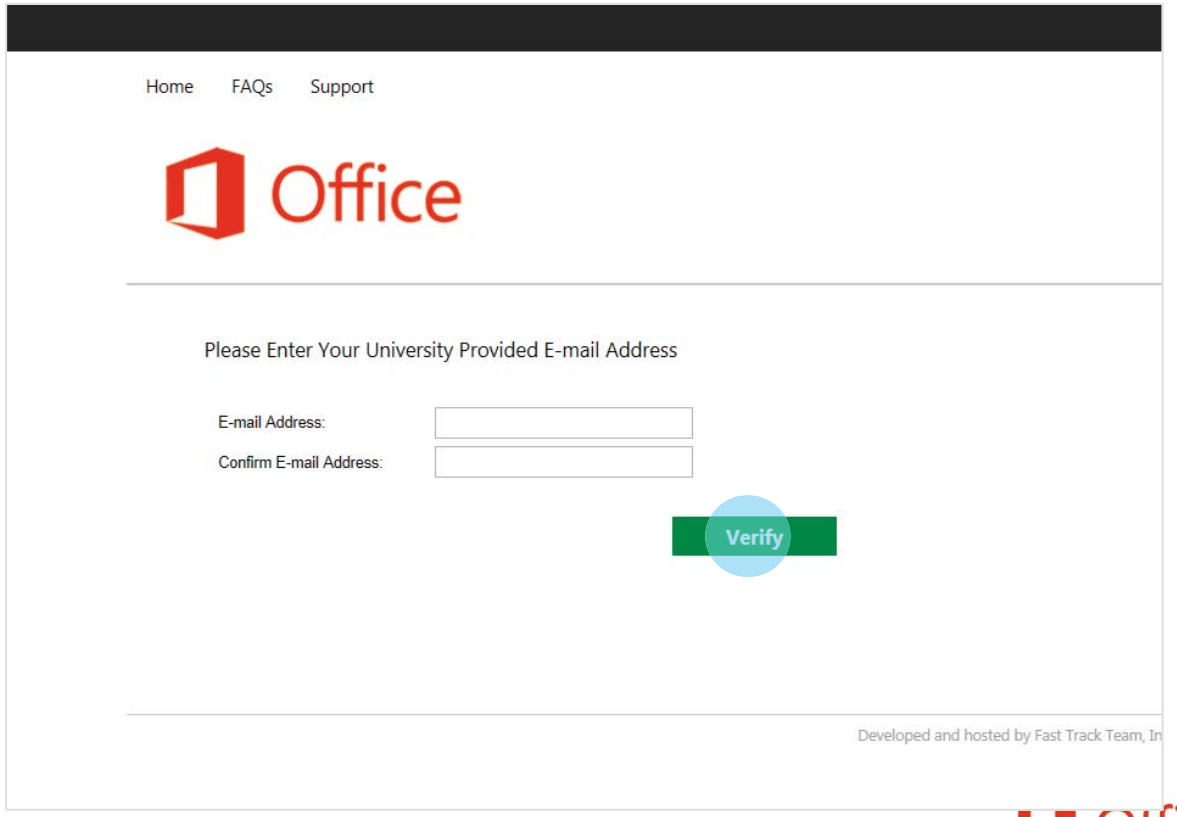
- Verify through School
  - School Email
  - Manual Verification
- Verify through ISIC Card
- Verification Code from Customer Service



Verify Eligibility through School Email

3 **Verify Eligibility**

- Verify through School
  - School Email
  - Manual Verification
- Verify through ISIC Card
- Verification Code from Customer Service

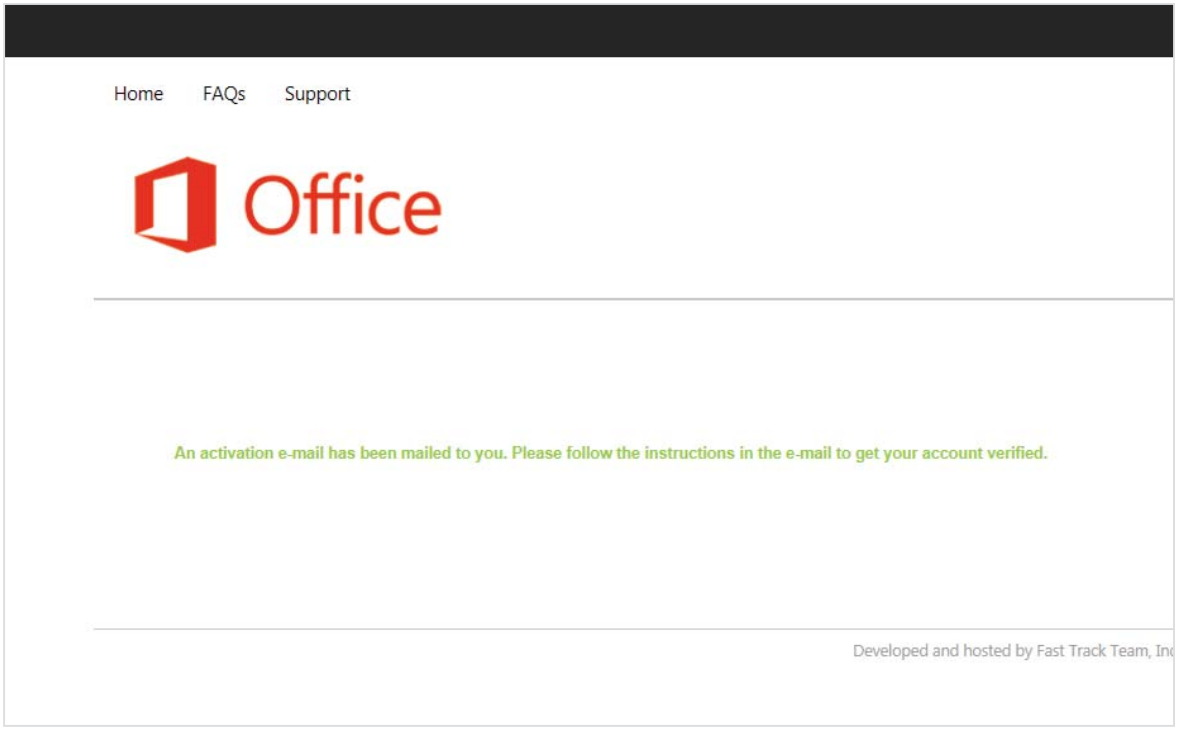


Office

Verify Eligibility through School Email

3 **Verify Eligibility**

- Verify through School
  - School Email
  - Manual Verification
- Verify through ISIC Card
- Verification Code from Customer Service



Office

Verify Eligibility through School Email

3 **Verify Eligibility**

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- Verify through ISIC Card
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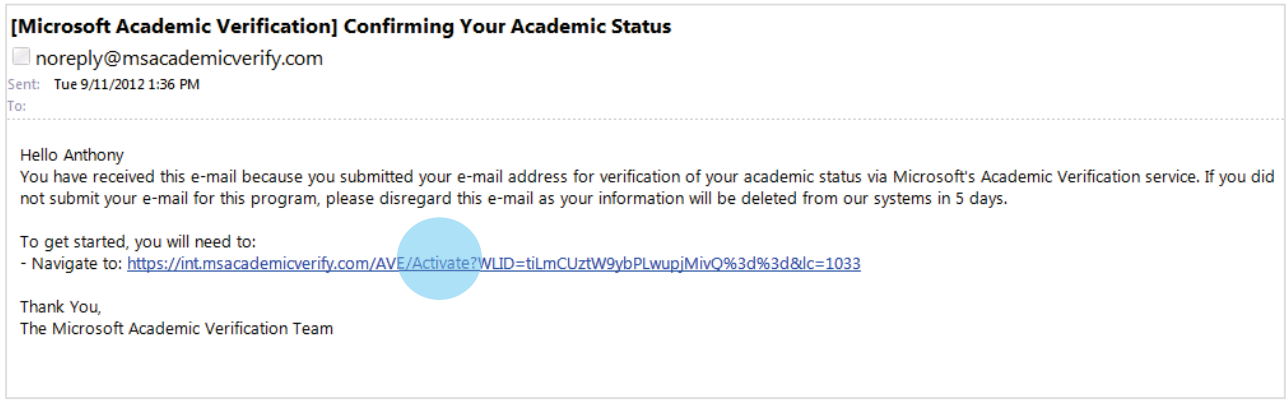


[Microsoft Academic Verification] Confirming Your Academic Status

noreply@msacademicverify.com

Sent: Tue 9/11/2012 1:36 PM

To:

Hello Anthony
You have received this e-mail because you submitted your e-mail address for verification of your academic status via Microsoft's Academic Verification service. If you did not submit your e-mail for this program, please disregard this e-mail as your information will be deleted from our systems in 5 days.

To get started, you will need to:
- Navigate to: https://int.msacademicverify.com/AVE/Activate?WLID=tiLmCUztW9ybPLwupjMivQ%3d%3d&lc=1033

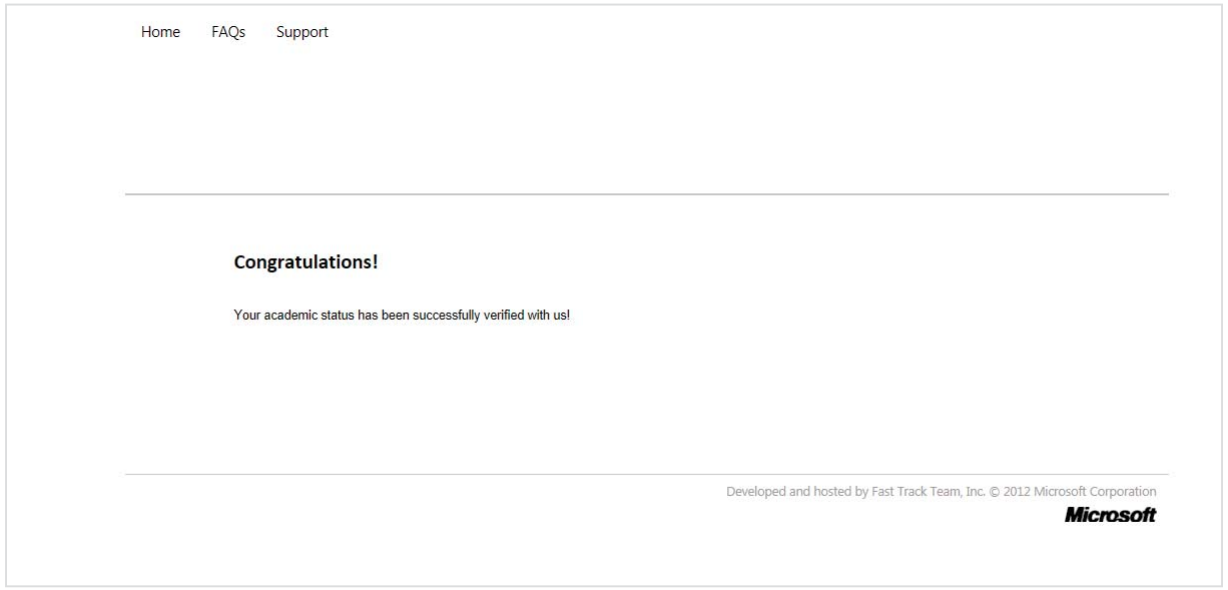
Thank You,
The Microsoft Academic Verification Team

Office

Verify Eligibility through School Email

3 **Verify Eligibility**

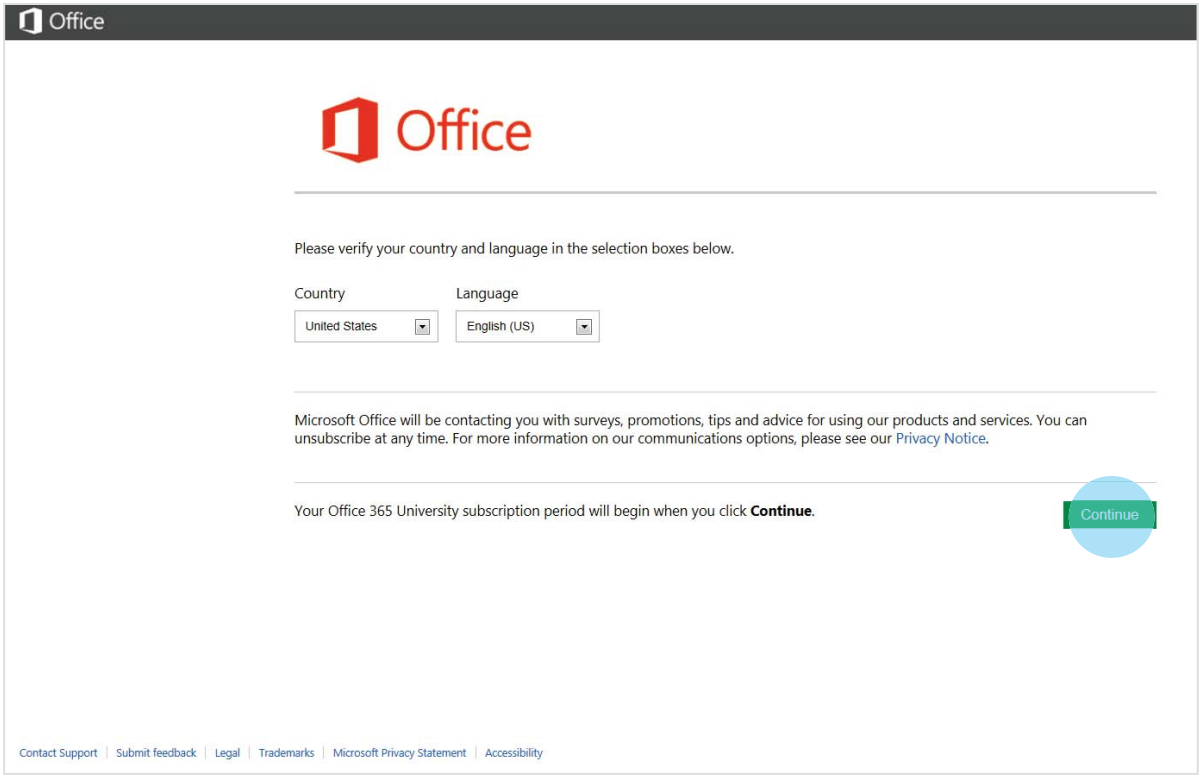
- Verify through School
  - School Email
  - Manual Verification
- Verify through ISIC Card
- Verification Code from Customer Service



Office

Step 4: Install Office

1.
2. Create Account or Sign in
3. Verify Eligibility
4. Install Office



Office

Step 4: Install Office

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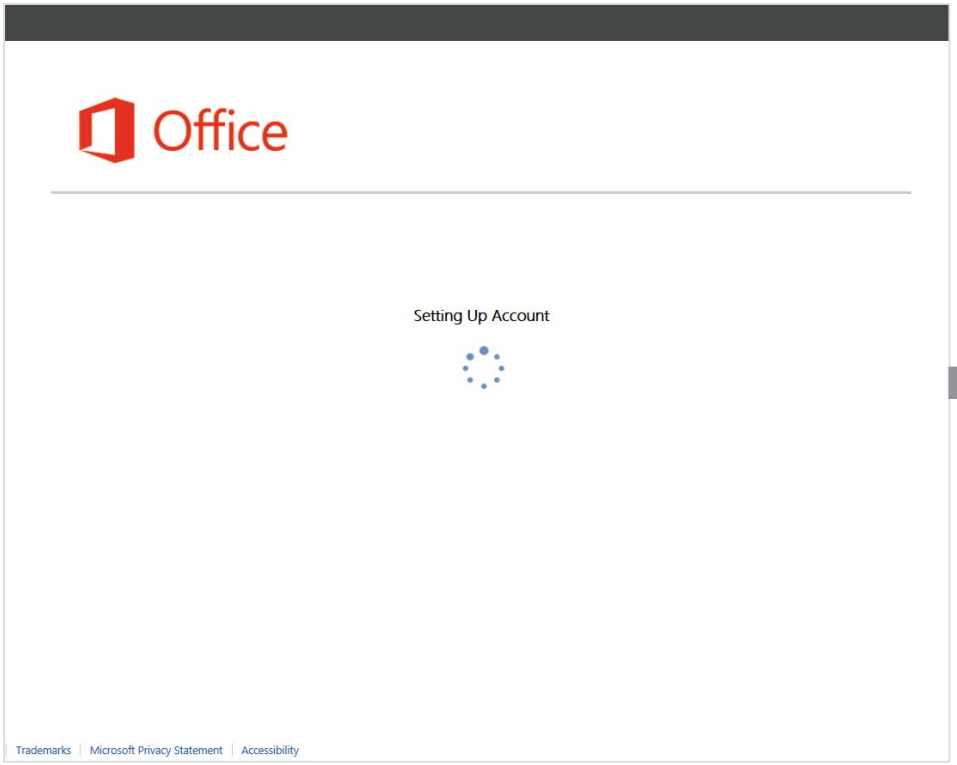


My Account Page

Office

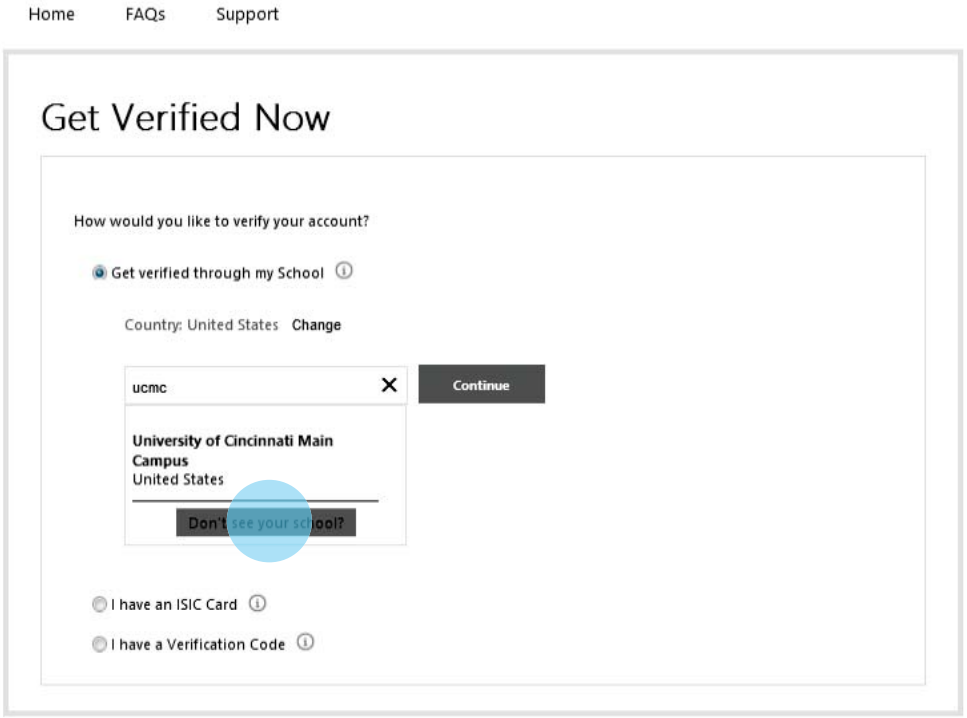
Alternate Verification Methods

Office

Verify Eligibility through School: Manual Verification

3 **Verify Eligibility**

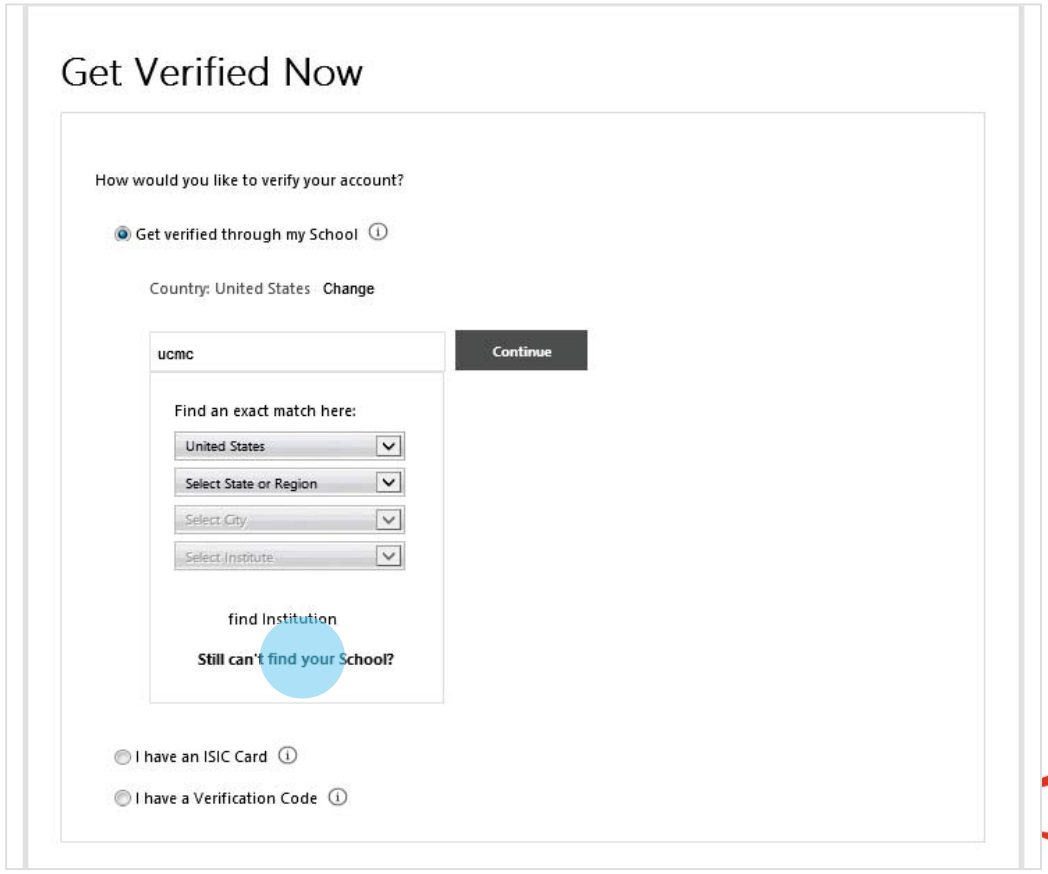
- Verify through School
  - School Email
  - Manual Verification
- Verify through ISIC Card
- Verification Code from Customer Service



Verify Eligibility through School: Manual Verification

3 **Verify Eligibility**

- Verify through School
  - School Email
  - Manual Verification
- Verify through ISIC Card
- Verification Code from Customer Service

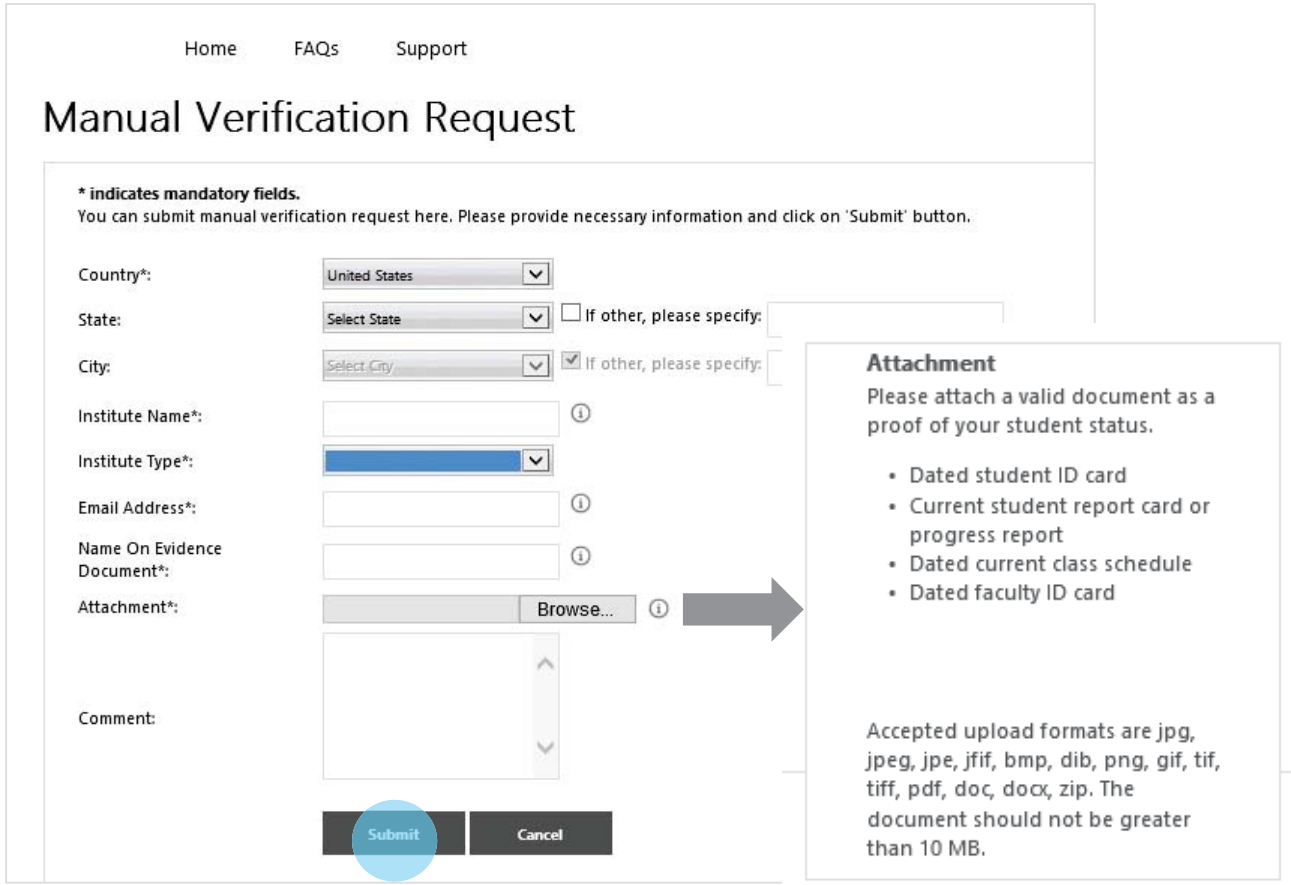


Office

Verify Eligibility through School: Manual Verification

3 **Verify Eligibility**

- Verify through School
  - School Email
  - Manual Verification
- Verify through ISIC Card
- Verification Code from Customer Service



Verify Eligibility through School: Manual Verification

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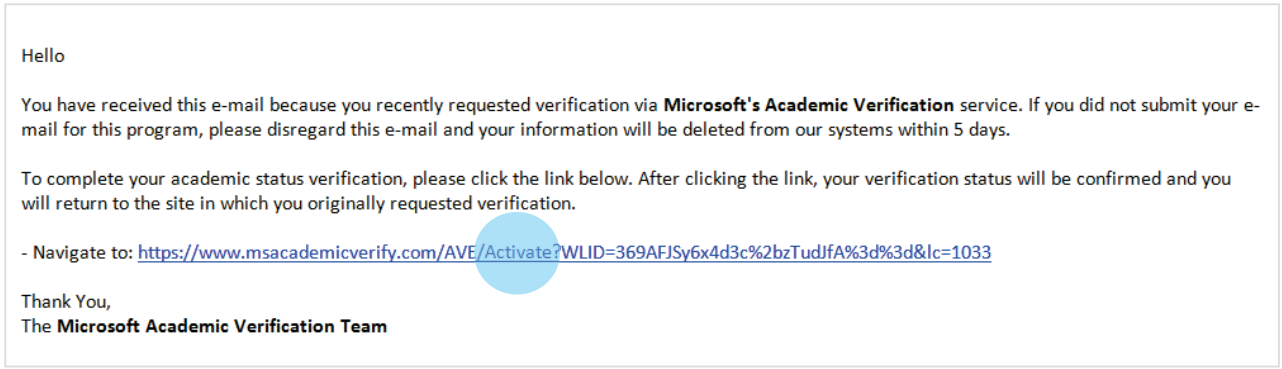

Hello

You have received this e-mail because you recently requested verification via **Microsoft's Academic Verification** service. If you did not submit your e-mail for this program, please disregard this e-mail and your information will be deleted from our systems within 5 days.

To complete your academic status verification, please click the link below. After clicking the link, your verification status will be confirmed and you will return to the site in which you originally requested verification.

- Navigate to: https://www.msacademicverify.com/AVE/Activate?WLID=369AFJSy6x4d3c%2bzTudJfA%3d%3d&lc=1033

Thank You,
The **Microsoft Academic Verification Team**

Office

Verify Eligibility through School: Manual Verification

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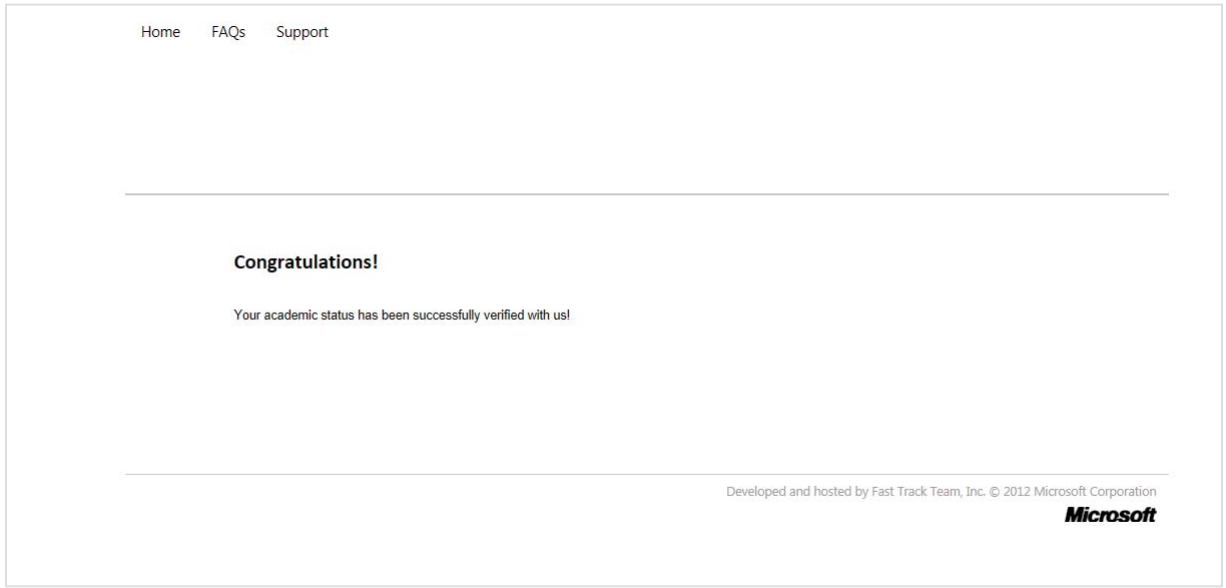
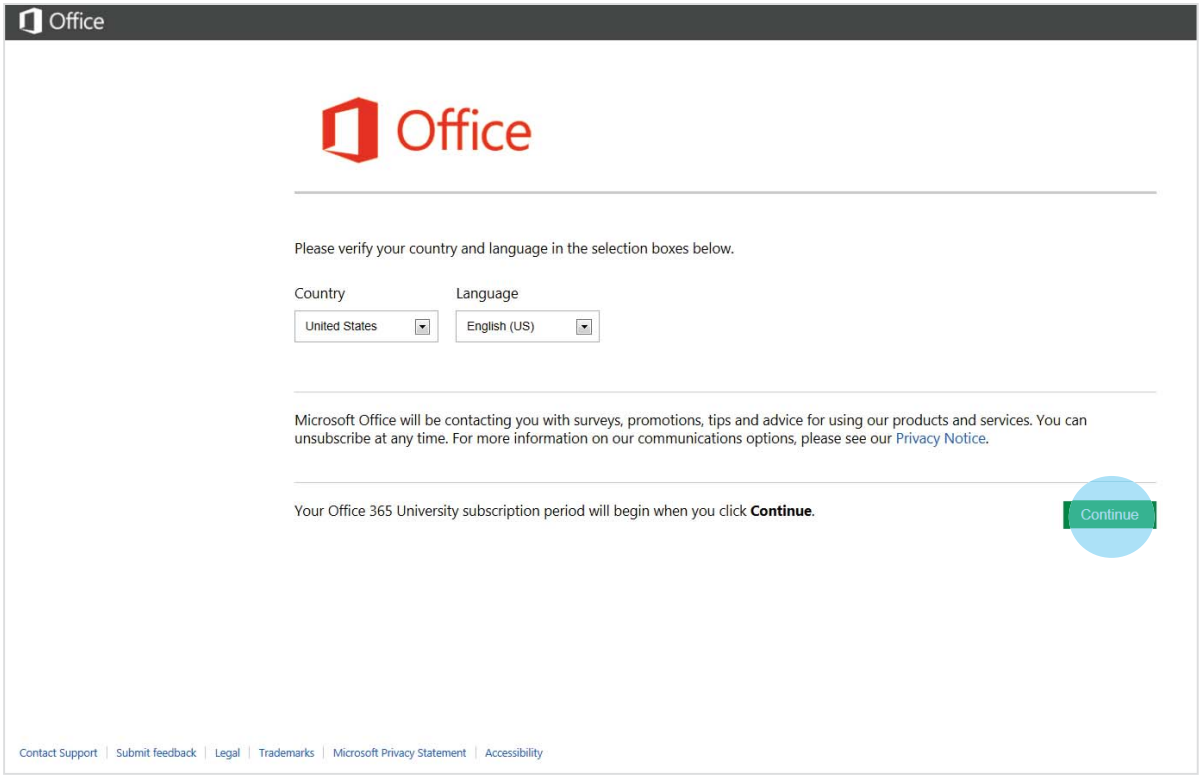
- Verify through School
  - School Email
  - Manual Verification
- Verify through ISIC Card
- Verification Code from Customer Service



Office

Step 4: Install Office

1.
2. Create Account or Sign in
3. Verify Eligibility
4. Install Office



Office

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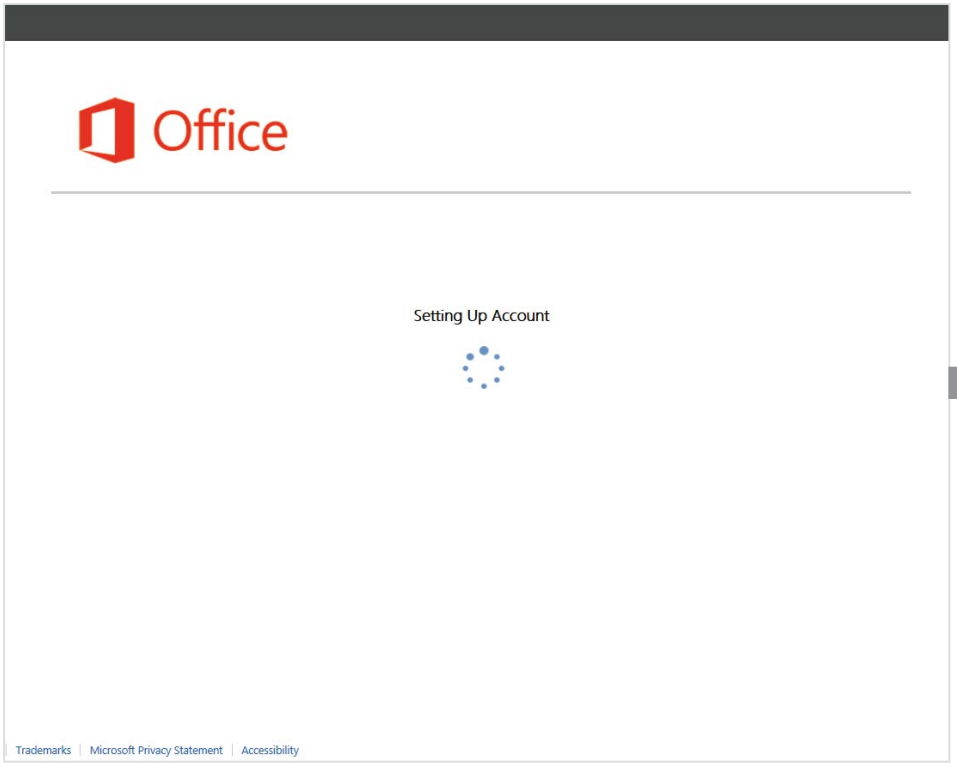


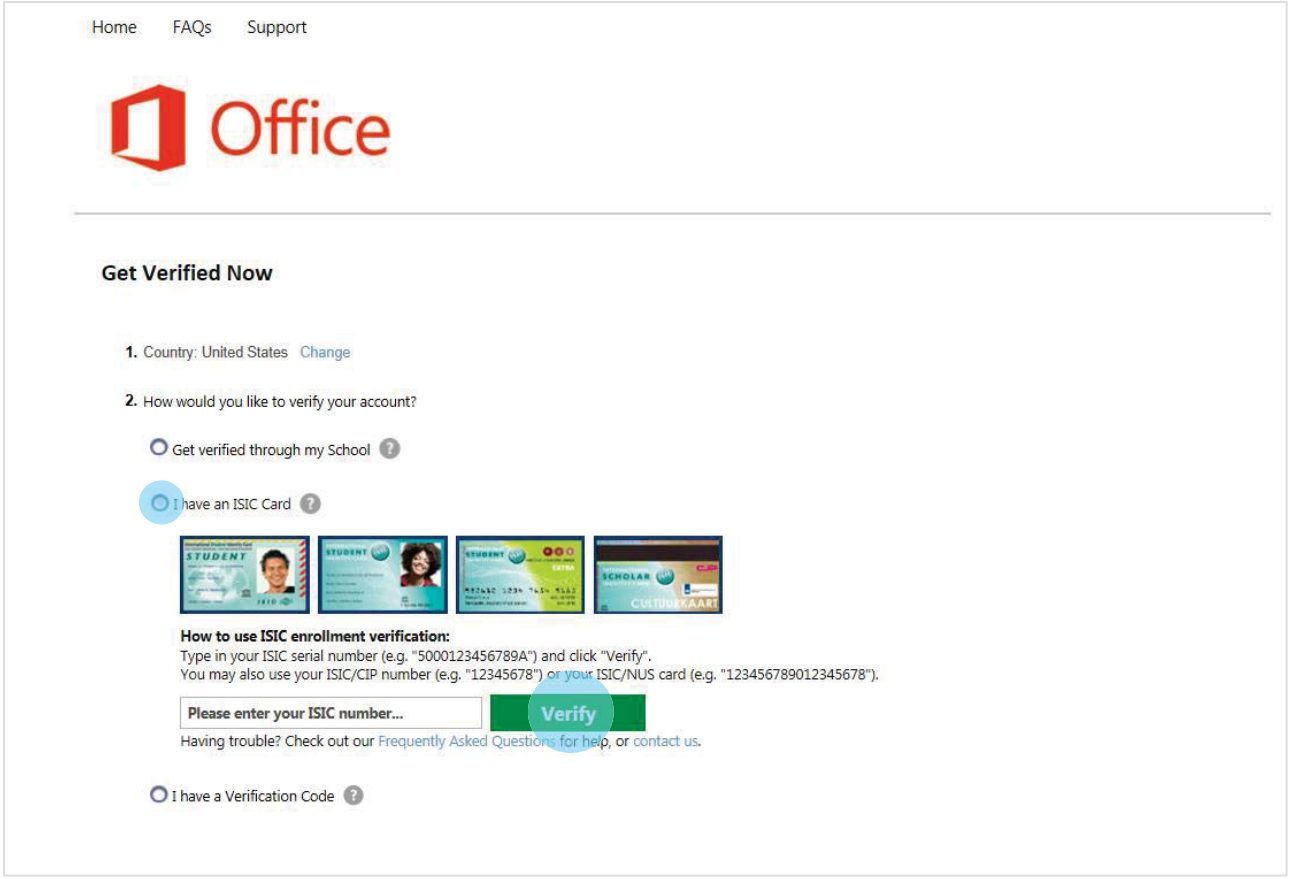
My Account Page

Office

Step 3: Verify Eligibility through ISIC Card

3 **Verify Eligibility**

- Verify through School
- Verify through ISIC Card
- Verification Code from Customer Service



Step 3: Verify Eligibility through ISIC Card

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- Verify through ISIC Card
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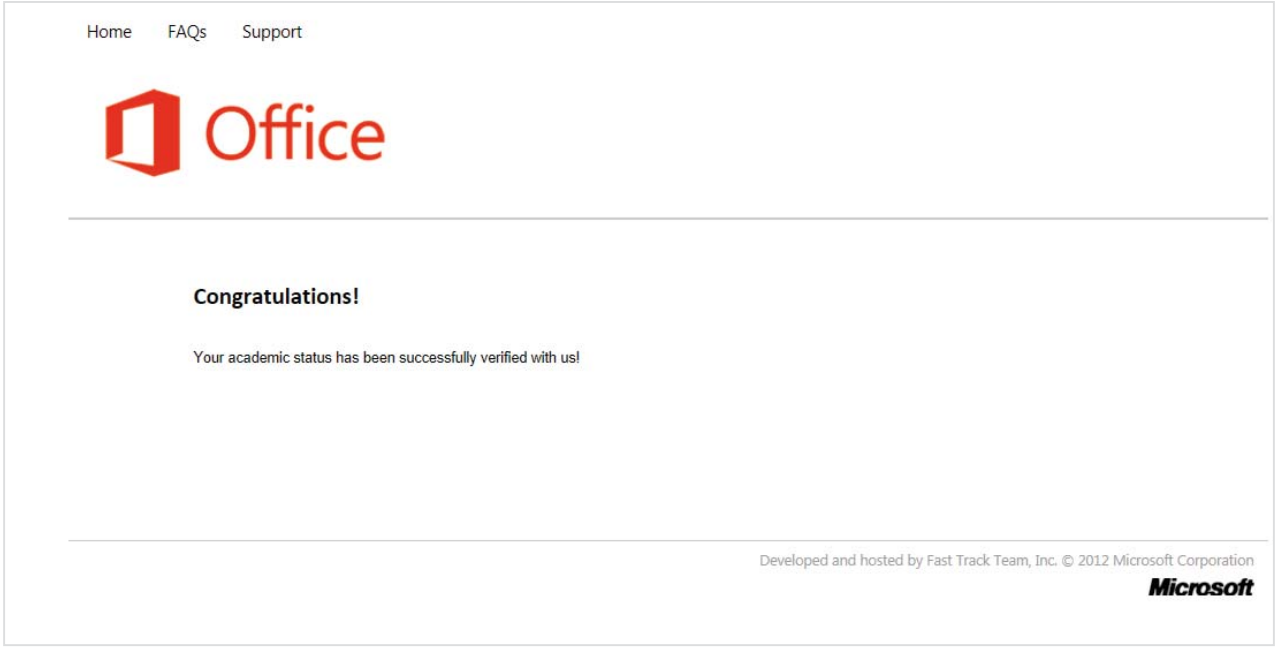

Office

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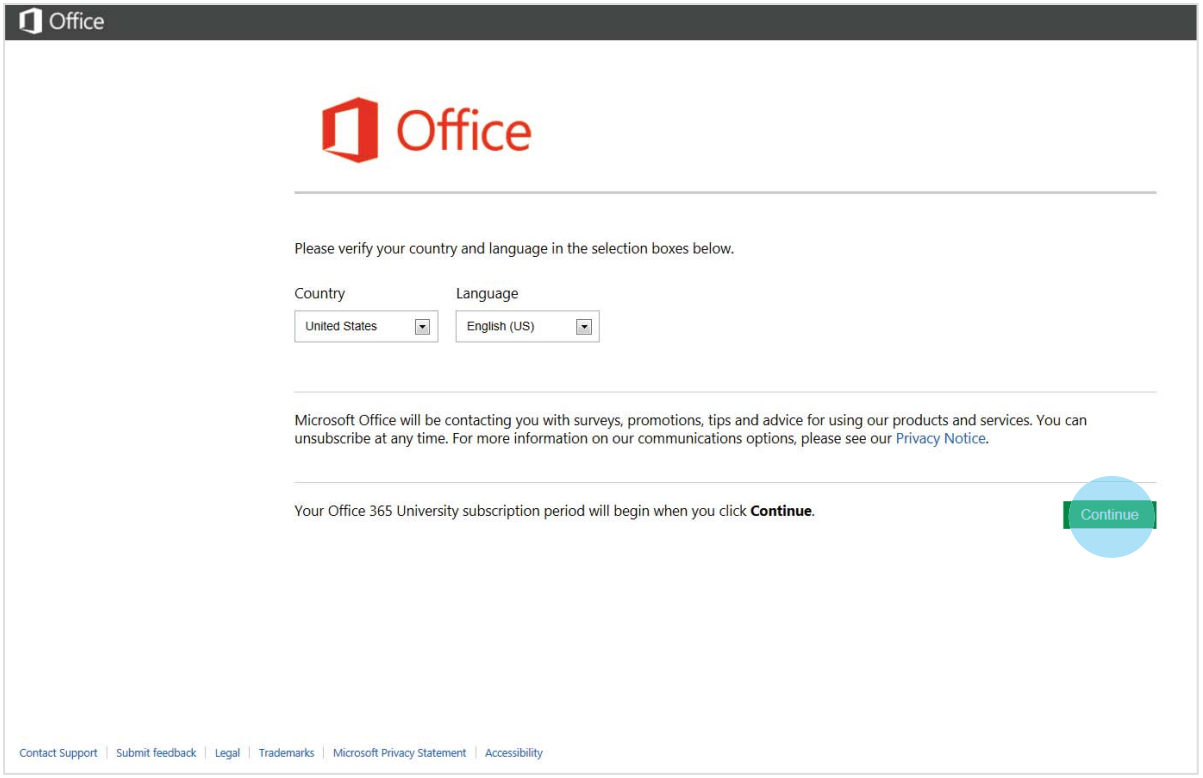

Office

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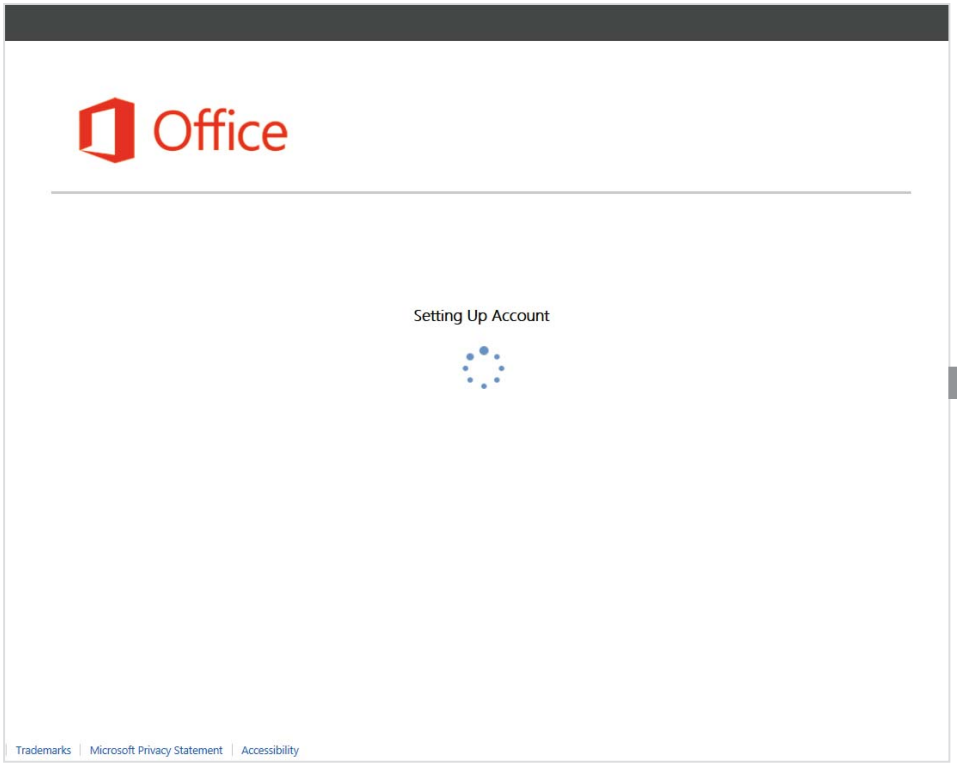


My Account Page

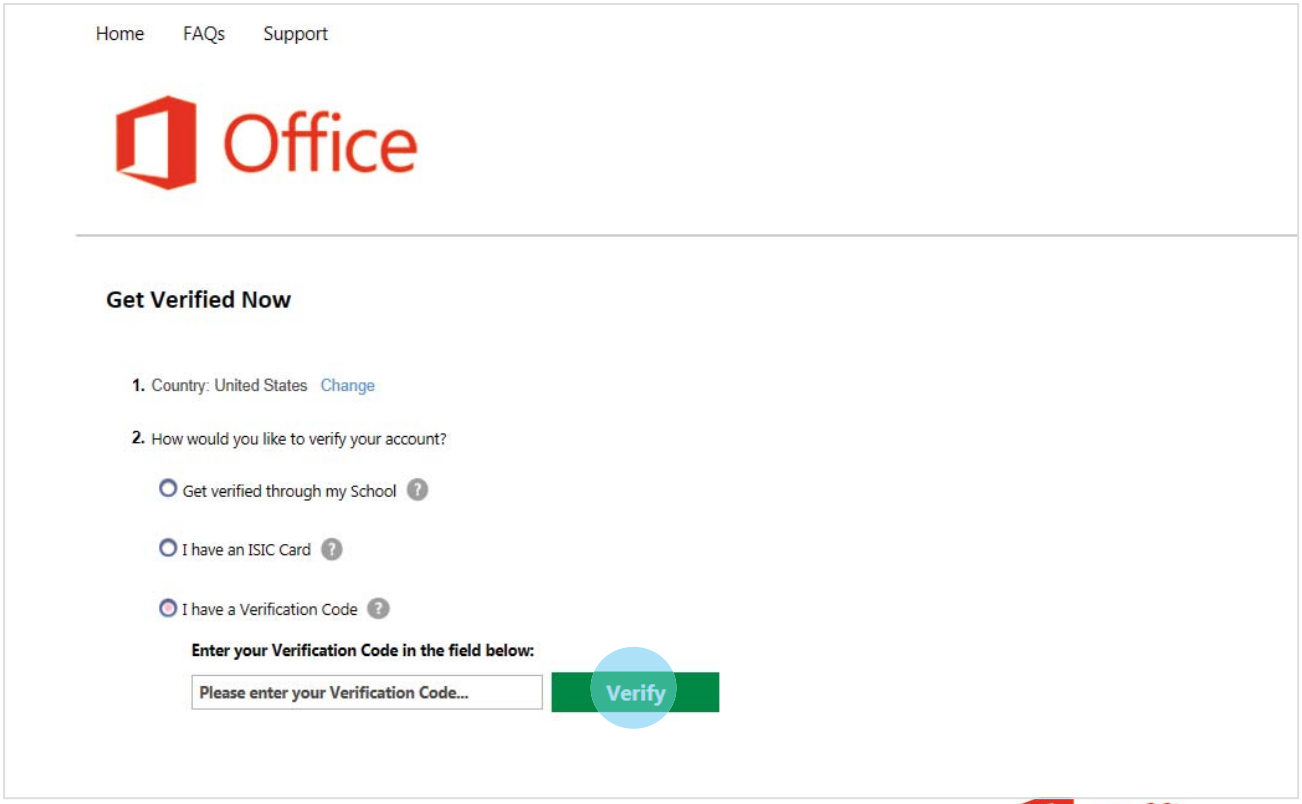
Office

Step 3: Verify Eligibility with Verification Code

3 **Verify Eligibility**

- Verify through School
- Verify through ISIC Card
- Verification Code from Customer Service

Verification Code will have to be obtained from call or IM with Customer Service Agent



Office

Step 4: Install Office

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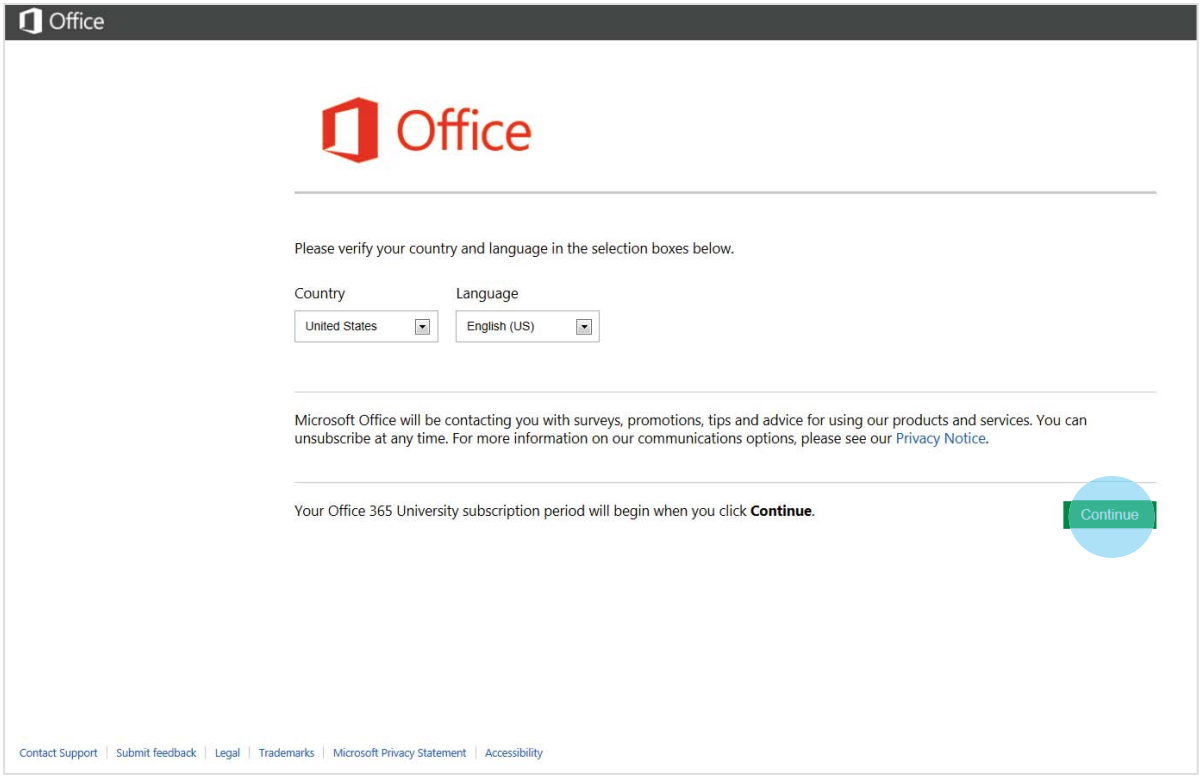
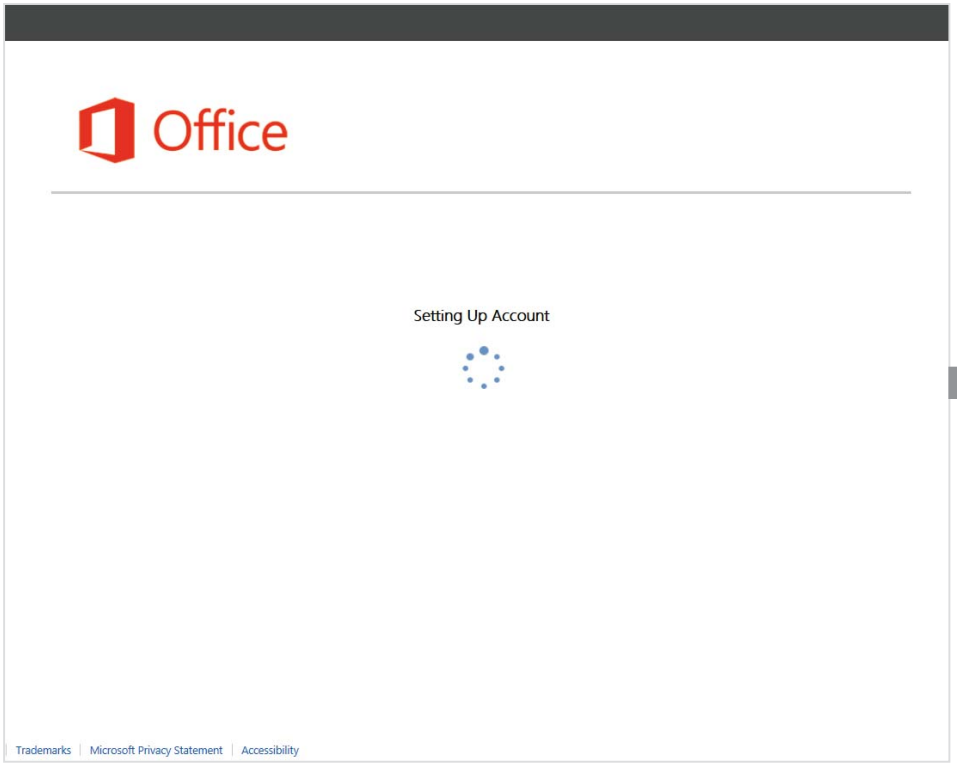
2. Create Account or Sign in
3. Verify Eligibility
4. Install Office



Office

Step 4: Install Office

1.
2. Create Account or Sign in
3. Verify Eligibility
4. Install Office



My Account Page

Office

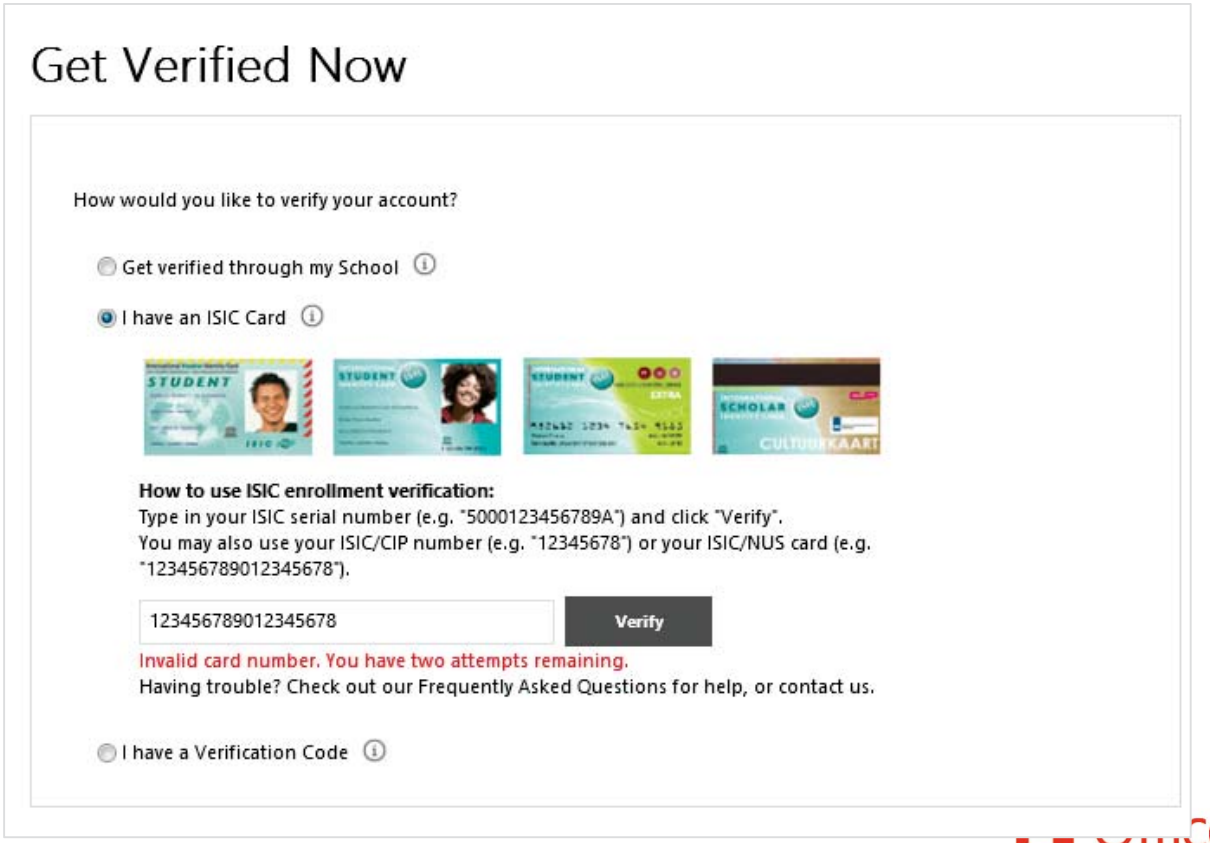
Failed Verifications

Microsoft® Office

Verify Eligibility through ISIC Card: Failed

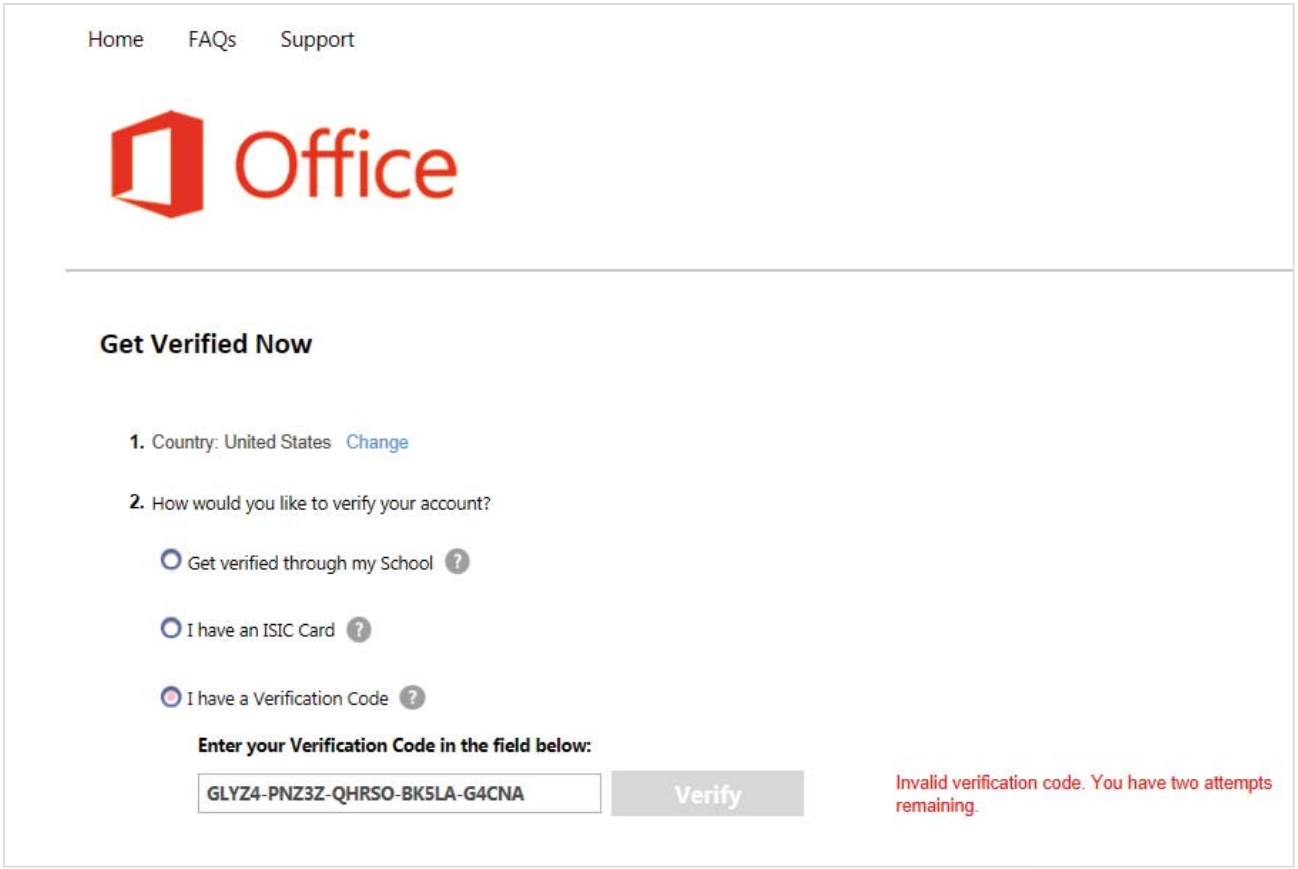
3 **Verify Eligibility**

- Verify through School
- Verify through ISIC Card
- Verification Code from Customer Service



Verify Eligibility with Verification Code: Failed

3 **Verify Eligibility**

- Verify through School
- Verify through ISIC Card
- Verification Code from Customer Service

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